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My Rates & Services




My on site rates beat my chain store competitors!
 1/3 off my regular rate for first time clients!
 Current clients get 1/3 off for referring me to a new client!

Basic On Site Services				
In Home or Office Service	 My Fee	1/3 Off for first time clients!		
Basic New PC Setup I will set up your new computer, hook it up to your existing internet connection, install security software, install other software you purchased, and remove unwanted programs	\$135	\$90	\$149.99	\$153.97
Extensive New PC Setup Includes everything in basic plus PC performance optimization, customization, and transfer of old files and settings from old PC	\$210	\$140	\$219.99	\$214.95 (Doesn't include data transfer)
Basic PC Tune Up I will make your PC run faster, boot up and shut down faster, and browse the internet faster. I will uninstall unused devices and software. I will remove bloat ware from your start-up, clean your hard drive of junk files, thoroughly clean your registry, tweak system settings for performance, tweak internet and browser settings for speed, install or update active and passive security protection, install windows updates, and defragment your hard drive	\$90	\$60	\$99.00 (In Store only)	\$89.99

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 Competitor's prices current as of 8/15/2011

Basic On Site Services (continued)				
In Home or Office Service	 My Fee	1/3 Off for first time clients!		
Extensive PC Tune Up I will do everything included in the Basic PC Tune Up plus I will update your BIOS, unlock its valuable hidden performance settings, and optimize those settings for speed. I will check your hard drive for errors, update all your outdated device drivers, defragment your registry, and update all of your major software	\$120	\$80	\$99.00 (In Store - Basic Tune Up only)	\$89.99 (Basic Tune Up only)
Hardware Install I will install and configure whatever new hardware you purchased for your PC. Hard Disk, CD/DVD Drive, Graphics Card, Audio Card, Memory	\$120	\$80	\$149.99	\$129.98 - \$139.98
Software Install I will install and configure whatever new software you purchased for your PC	\$120	\$80	\$129.99	\$119.98
Printer or Peripheral Install I will find and download the latest drivers from the manufacturer and install and configure your printer, scanner, pda, or other peripheral	\$120 for first device (\$30 for each additional)	\$80 for first device (\$20 for each additional)	\$129.99 for first device (\$?? for each additional)	\$129.99 for first device (\$39.99 for each additional)
WiFi Network Setup & Secure I will set up a secure wireless network and optimize it for speed with your equipment and connect up to 3 of your devices	\$90 for first 3 devices (\$30 for each additional)	\$60 for first 3 devices (\$20 for each additional)	\$99.99 for first 3 devices (\$49.99 for each additional)	\$99.99 for only one lonely device (\$29.99 for each additional)

Advanced On Site Services				
In Home or Office Service	 My Fee	1/3 Off for first time clients!		
Virus/Adware/Spyware Removal I will remove whatever malicious software is infecting your computer and install both passive and active protection	\$270	\$180	\$299.99	\$288.99
Basic Hard Drive Recovery Did you accidentally delete your music folder? Or the wrong file by accident. Does your Outlook or email program not open and report damage? I will diagnose and recover deleted or damaged files from your hard drive (which must be in good working order) If I don't recover your files, no charge	\$240	\$160	\$249.99 (In Store only)	\$259.99 (In Store only)
Intensive Hard Drive Recovery Has your drive crashed? The computer doesn't boot into windows and reports a disk error? Did you accidentally format your hard drive? Assuming the drive is somewhat operational, I can get your data back. If I don't recover your data, no charge	\$600	\$400	\$500 (In Store only)	\$999.99 (Send away service)
My Hourly Rate Do you have a laundry list of problems or problems not covered above? Glitches? Blue Screen? Freezing?	\$120/hr	\$80/hr	????	????

Small Business and Home Office On Site Solutions				
In Home or Office Service	 My Fee	1/3 Off for first time clients!		
On Site and Online Backup I will set up on site and/or online backup. For on site, data can be transferred to another PC, CD/DVD, USB, or other external media (provided by customer). Onsite backup requires low cost subscription .	\$150 for first PC (\$60 for each additional)	\$100 for first PC (\$40 for each additional)	\$199.99 for first PC (\$?? for each additional)	\$159.98 for first PC (\$69.99 for each additional)
Offsite Exchange Email Hosting Enjoy anywhere access to your email, contacts, calendars, notes and tasks. If you are a small business, don't make the mistake of trying to host your own exchange server with no full time IT department. Let GoDaddy do it for you! When internet in your office goes down, your email wont. You'll get free Outlook 2010 for PC and Entourage for Mac. Access from your home PC, work PC, mobile phone and Outlook web access anywhere. Small subscription fee per email address required. I will modify your web domain's information to work with GoDaddy and set up your email. I will migrate your current email, contacts, calendar, notes, and tasks to GoDaddy. Then I will set up your email on your work PC, Home PC, and mobile phone.	\$120 for first email (\$90 for each additional)	\$80 for first email (\$60 for each additional)	n/a	n/a
Remote Desktop Access your computer from anywhere and see it's screen as if you were sitting right in front of it. I will go over the variety of remote desktop solutions that range from free to low monthly cost and set you up with remote access from anywhere.	\$90 for first PC (\$60 for each additional)	\$60 for first PC (\$40 for each additional)	n/a	n/a

Small Business and Home Office On Site Solutions (continued)				
In Home or Office Service	 My Fee	1/3 Off for first time clients!		
Virtual Private Network I will set up a secure link from your home to your office. You'll be able to use your home machine as if it was sitting in the office. You can access shared documents, server run applications, and other office resources.	\$90 for first PC (\$60 for each additional)	\$60 for first PC (\$40 for each additional)	n/a	n/a
Dynamic Website Blocking I will set up website blocking on your entire network. Malicious sites will be blocked automatically. You will be able to control site blocking in 56 categories including Adult, and Social Networks, in addition to specific websites you would like blocked. You will also have the option to log and review websites that are visited from your network.	\$90	\$60	n/a	n/a

Legal Services				
On Site Service	 My Fee	1/3 Off for first time clients!		
Computer Forensics I will review the case with you and your client at your office. I will travel to the forensics facility the drive image is being stored at and use a variety of forensics tools to answer whatever questions we discover in the case.	\$120/hr	\$80/hr	n/a	n/a



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